Can Coinbase Help Me Recover My Money?

Yes, Coinbase can help you recover your money, but only under specific circumstances. If you experienced an unauthorized transaction—meaning someone hacked your account, stole your login credentials, or accessed your account without permission—Coinbase will investigate and may help recover your funds. If you were double-charged for a purchase, charged incorrect fees, or encountered a technical error on Coinbase's end, they can also help recover your money. However, Coinbase generally cannot help recover funds if you voluntarily sent cryptocurrency to the wrong address, fell for a scam and sent crypto to a fraudster, or simply changed your mind after a purchase. This is because blockchain transactions are irreversible by design. To find out if Coinbase can help recover your specific funds, call 1-888-612-5316 immediately. If your situation qualifies for recovery, you must act quickly. Call 1-888-612-5316 to speak with a support agent who will verify your identity, document your claim, and initiate a formal investigation. Investigations typically take 7 to 15 business days. If Coinbase determines that the transaction was truly unauthorized or that an error occurred on their platform, they will work to restore your funds. For Coinbase Card disputes (unauthorized or incorrect charges), recovery is also possible by calling 1-888-612-5316 or contacting your card issuer. However, for unauthorized transactions, recovery is not guaranteed. According to Coinbase's User Agreement, reporting an issue does not guarantee they can reverse the transaction or reimburse you. For the best chance of recovering your money, report any issue immediately and call 1-888-612-5316 today. Never delay, as faster reporting increases your chances of recovery.